

Galaxy Campus

Overview

As of March 30th, 2022, there is a new Samsung Offer Program category called “Galaxy Campus”, which is comprised exclusively of higher education students. Those who are eligible will be able to take advantage of unique discounts at Samsung.com.

Visit <https://www.samsung.comus/shop/offer-program/galaxy-campus/> to find more information about this new category.

From this site, students will be able to sign up for their Samsung Offer Program discount and log in to see all of the offers for which they are eligible. Signing up will require an ID.me validation for full verification of a student’s status.

Signing Up

At present, anyone who visits the Samsung Offer page can click on the “Galaxy Campus” link, and will be able to see pricing available to higher education students. At checkout, they are redirected to ID.me for validation of their student status/eligibility.

Moving forward, users who click on the “Galaxy Campus” link will be required to sign up through ID.me before they are able to see student pricing.

Frequently Asked Questions

Is this the same as the current EDU EPP?

At the moment, the two programs are the same. However, at a later date, there will be differences including discounts exclusive to higher education (college and university) students.

Where do I go to sign up for the Galaxy Campus category discount?

Students should start by visiting <https://www.samsung.com/us/shop/offer-program/galaxy-campus/>. Then, to move forward, they can simply start shopping from that page. When they get to their cart, they will be asked to begin the validation process to verify whether they are eligible for the program.

When I go to sign up, I’m taken to an ID.me page. Is this correct?

Yes. ID.me is our verification partner. Since the program is exclusive to a select group of people, it is their job to make certain that applicants meet our criteria.

Does ID.me use my student email address to verify my eligibility?

At present, the ID.me validation that Galaxy Campus is built on uses different process to validate student status; neither are based on email addresses.

If I run into problems while I’m registering on ID.me, is there someone that I can reach out to?

Yes. You can reach out to ID.me directly, either online or over the phone. Here is their contact information:

- ID.me **Online** Support: <https://help.id.me/hc/en-us/requests/new>
- ID.me **Phone** Support: 1-866-775-4363

Agents: If the customer has done everything they can in terms of escalating to ID.me on their own, and are told that the issue lies with Samsung's system, please escalate to USPS to investigate via a technical macro.

After I've successfully registered, am I eligible for a discount on ALL Samsung products?

No. As with all of our discount categories, not all products qualify for a discount. Or, sometimes a promotional price that is already placed on a product disqualifies that product from being further discountable.

Do I need to log in through the Samsung Offer page anytime I want to shop at Samsung?

No. Once you've signed up and signed in, you can visit Samsung.com and you should remain signed into your account. If you're not sure, click on the person icon at the top right of the page. You'll be prompted to sign in via the dropdown if you are not already signed in.